Annual Report Common Errors

The Certificate of Continuing Project Compliance Owners Certification

- The Owner of record did not sign the CCPC. If the authorized signature has changed from the previous year you need to provide a copy of Corporate Resolutions or a copy of the Minutes appointing the new authorized signatory.
- Owner signature is a copy; we require an original signature.
- Question #17 marked "No" when it should be "NA" because the property has no Special-Needs or all were met.

Table 1 in WBARS

- Activity for each unit for the entire year not included.
- Yellow validation not explained in **Comments** section on **Table 1 Detail** page.
- Common Area Unit not designated correctly.
- Tax Credit Special-Needs are not indicated correctly.
- Certification dates are missing or incorrect.

Individual Resident Packages

- Income on *Eligibility Certification* does not match income on Table 1.
- Questions on *Rental Eligibility Application* not answered.
- The anticipated income lines on pages 2, 3 and 4 of the *Rental Eligibility Application* are blank when the applicable "Yes" box was checked.
- Corrections made on *Rental Eligibility Application* not initialed by the resident.
- Income of a household member who will be 18 within 12 months of the certification effective date was not included in household income.
- Failure to properly verify and calculate the value and earnings on assets when total assets exceed \$5,000.
- Failure to properly calculate Year-to-Date income.
- Failure to clarify tips with employers in service industries before adding the standard 20%, or not adding any tips at all.

Miscellaneous (but still important)

- Utility Allowance provided does not cover the *entire* report year or match that input into WBARS.
- Homeless/Transitional Report not submitted when required or not submitted on the provider's stationery.
- Residents who did not declare enough income to pay their portion of the rent.
- No explanation provided for extended vacancy periods.

Refer to *Best Practices* for more information on how to submit a perfect report.

Best Practices for Submitting Annual Reports

The Owner's Annual Certification

- 1. The WBARS Project Summary Report is the first page of the Owners Annual Certification. The "Occupied as of" numbers on the Project Summary report are a result of correct or incorrect entries into Table 1.
- 2. Owner's signature must be an original. We recommend that Owners sign in blue ink. If the signing authority has changed, provide Corporate Resolutions or a copy of the Minutes authorizing new person to sign.

WBARS Summary

When in the Summary, if you have a Large Household set-aside click on the little icon to the left. This will show the bedroom sizes. If you see any two bedrooms you will know those units do not meet the LH set-aside.

Table 1 in WBARS

- 1. Both **Table 1** as it appears in WBARS and the **Excel Export** of the table generated with "Unit Information Year-To-Date" selected should be reviewed for accuracy prior to submitting the report.
- 2. The report should include activity for each unit for the *entire* year.
- 3. All Yellow validations should be explained with a **Comment** on the **Table 1 Detail** page (resident record). Yellow validations indicate possible non-compliance.
- 4. Pay special attention to highlighted information and information in bold as these indicate areas of possible non-compliance and may or may not generate a validation message. Information will be highlighted or bolded as follows:
 - a. Certification dates will be highlighted if the certification date is in the wrong calendar year or there is more than 12 months between certification dates.
 - b. Gross Income will be bolded if it exceeds the Max Income and highlighted if it exceeds 140% of the Max Income.
 - c. Total Rent with Utility Allowance will be highlighted if it exceeds the Maximum Allowed Rent.
 - d. Vacant will be highlighted if the unit was vacant for more than **90** days.
- 5. If a unit was vacant for more than **90** days during the calendar year, provide the date the unit was rent ready and a written explanation as to why the unit was vacant for an extended period. See *Extended Vacancy/Rent-Ready Report*
- 6. Common Area Units (CAUs) being utilized as such must be designated as a CAU in the **Unit Designation** field on the **Table 1 Detail** page. If a CAU is occupied by a qualified household, then it should be designated as a "Restricted" unit.

Resident Packages

Assemble the certifications in the order listed on the Compliance Checklist. Do not include a copy of the Compliance Checklist or the Household Demographics Form

- 1. Only include forms that are necessary for each specific certification. This includes Leases and Lease Riders, which are only requested for years when the property will have an On-site Visit.
- 2. **Show your calculations!** Remember to use the *greater* of the actual salary (as you calculate it) or the salary derived from year-to-date figure. The *Eligibility Certification* contains a section to assist in calculating income.

- 3. Include copies of the initial and first recertification of any household whose income exceeded 140% AMGI during the calendar year, even though the unit may not have been selected.
- 4. Include the initial certification of any household whose income was within \$500 of the applicable income limit, even though the unit may not have been selected.
- 5. Staple each individual certification, with a heavy-duty stapler if necessary. Paper clips and binder clips can fail and create chaos in our file room.
- 6. Submit the certifications in the order requested.

Extended-Vacancy/Rent-Ready Report

This report is optional and is intended to be used when a property has units that have not been made rent-ready within 30 days and/or have been vacant for longer than 90 days. If used, this report should be submitted with the annual report that is due every year on the 31st of January.

Reminder: The IRS has stated that two or three days should be long enough to make a unit rent-ready. The Commission has taken a more reasonable stance and feels that units should be made rent-ready within 30 days.

A unit that is not made rent-ready in the prescribed time-frame may be an instance of noncompliance and is reportable to the IRS.

For further information please refer to **Unit Occupancy** in the *Tax Credit Frequently Asked Questions* and *Chapter 6* in the *8823 Guide*.

Miscellaneous

Include *current* utility allowances covering the *entire* reporting period. If no changes have been made since the previous year, indicate to whom you spoke, date, phone number, and state "no changes." Remember to circle with a pen (not a hi-lighter) the amounts you used to determine the utility allowance.

An Affirmative Marketing Report is required on properties with WSHFC Bonds.

It is always nice to receive a brief cover letter, especially if there is something unusual, such as a household not recertified within the required 12 months.

If your organization has a policy to funnel all questions regarding compliance through one or two of your people, in no time those people will become your resident experts. This is just a suggestion and as always, we welcome questions from any and all.

Resident certification packages typically have fewer mistakes if a policy is in place to have "a second (and sometimes a third) set or eyes" look at the certification packages prior to final approval.

The *Special-Needs Vacancy Report* needs to be completed anytime the property's Special-Needs set-asides have not been met. This report should then be included with the annual compliance report. Proper documentation needs to be attached to this report ensuring that the required good-faith marketing effort for at least the 30-day period after the rent-ready date has been met. Consult the Tax Credit Compliance Procedures Manual for additional information. You may also need to include special reports if the property has Farmworker and/or Transitional/Homeless Commitments. Refer to the Tax Credit Compliance Reports' page on our website for these reports.